



REOPENING PLAN

Opening 6 / 20 / 2020





Welcome Back to the San Diego Zoo and Safari Park

- ▶ We have changed some procedures to ensure the safety of our guests, employees, volunteers, and the wildlife in our care.
- ▶ While some experiences will be limited or temporarily unavailable, we are working hard to provide your customers with the unique and unforgettable experience that has made the San Diego Zoo and Safari Park world famous.
- ▶ Your visit might feel a bit different than before, but the special opportunity to experience wildlife—and join us in our mission of saving species worldwide—remains the same.
- ▶ Here are some important information about our changes.

Capacity Management at the Zoo/Park

- ▶ 50% reduced attendance
- ▶ Parking lot capacity control
- ▶ First-come, first-served entrance process
- ▶ Touch-free entry



**Please wait here
to maintain
social distancing**

COVID GUIDELINES



Do not enter if you have a cough or fever



Wear a facial covering at all times



Maintain a minimum six-foot distance from one another



Do not shake hands or engage in any unnecessary physical contact



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Temporary Modifications at the Zoo/Park

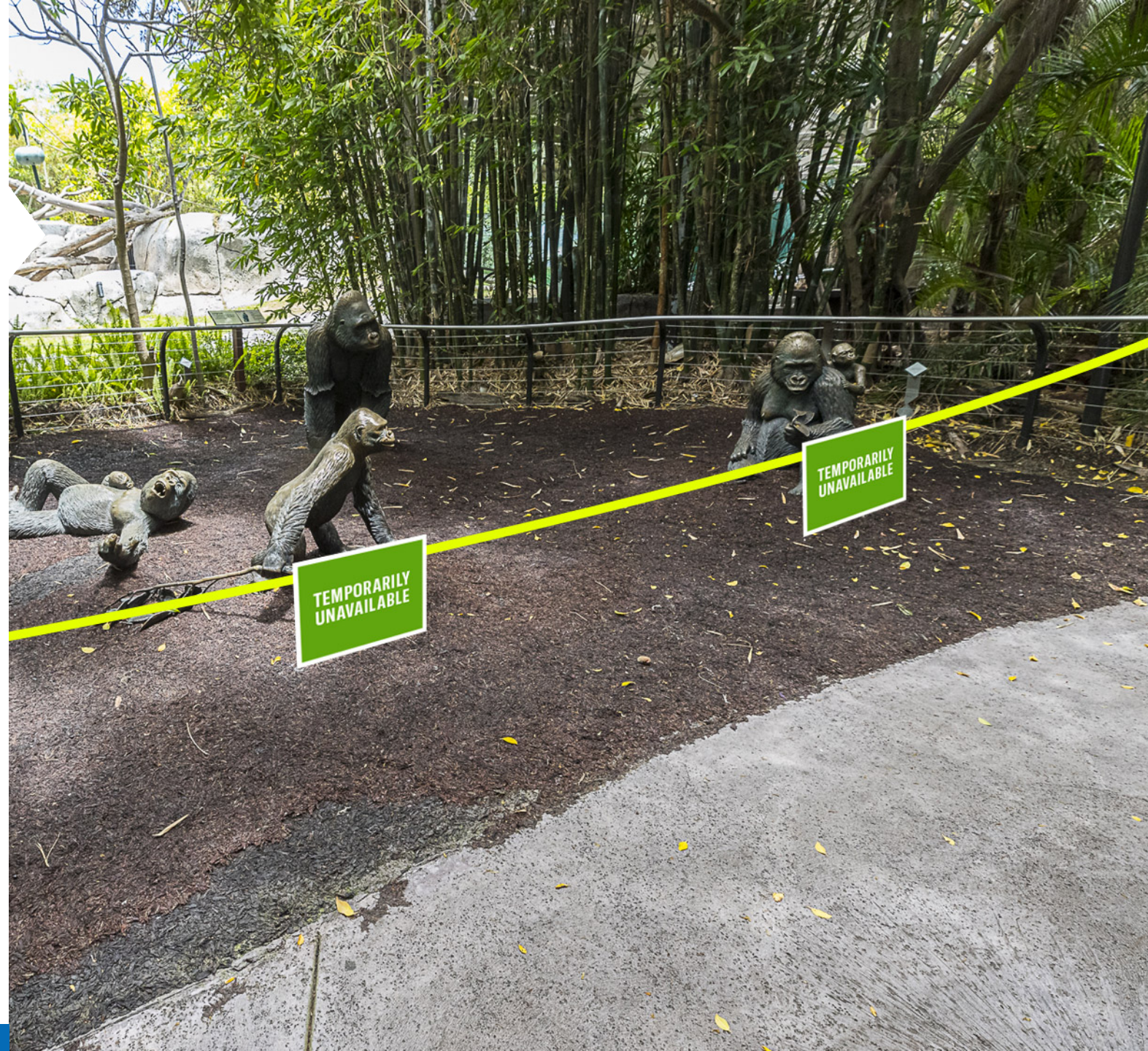
During our initial opening days, we will not be offering the following:

- ▶ No animal feedings with guests
- ▶ No shows
- ▶ No buses, Skyfari, or Africa Tram



Physical Distancing on Grounds

- ▶ Indoor, confined, or interactive spaces and narrow paths closed to ensure distancing
- ▶ Ground markers to keep guests at least six feet apart





PLEASE
DO NOT
FEED
ANIMALS

Guest Health and Safety

- ▶ Self-screening of symptoms, posted online and at entry
- ▶ Facial coverings required for guests ages three and older and all employees/volunteers



Tours and Safaris at the Zoo/Park

- ▶ Caravans and cart tours for household groups only
- ▶ Plexiglass separating drivers/tour guides from guests on carts
- ▶ Private tours can only be booked directly through Reservation Sales:
619-718-3000





Food, Beverage, and Merchandise

- ▶ No indoor dining
- ▶ Grab-and-go food options
- ▶ Safe protocols for transactions
- ▶ Disinfect tables, chairs, and after each use
- ▶ Limited capacity permitted in gift stores, when open
- ▶ All food and retail will comply with local guidelines



Handwashing and Sanitizing

- ▶ All bathrooms open
- ▶ Additional portable sink units at the Zoo and Safari Park
- ▶ Hand sanitizer units at the Zoo and Safari Park



Employee Health Screening

- ▶ Every employee must use MyMedcor App for symptom screening
- ▶ Temperature check before coming onto premises
- ▶ Developed by health care professionals





For more information,
visit our FAQ's page [here](#)

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GLOBAL.