

San Diego Attractions - Stage 3
Reopening Health & Safety Plan

5.4.20

Summary of Key Safety & Sanitization Strategy & Protocols

The safety and health of our guests is our top priority. The San Diego Attractions Re-Opening Plan was developed in coordination with expert epidemiologists and is designed to protect guests and employees from potential exposure to COVID-19.

This document is a summary of the key program components as of May 4, 2020. The plan is a living document that will be adjusted as needed based on the implementation of new programs, guidance from the CDC or mandates from federal, state and local government agencies.

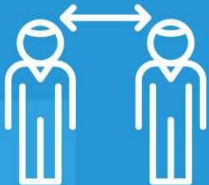
Screening Protocols



- Non-invasive temperature and wellness checks for employees
 - We will be using contactless IR thermometers to screen all employees prior to the start of their workday



- Security pre-screening when applicable with reduced contact between guests, employees and volunteers
 - Guests will be asked to open their own bags to minimize the need for contact during bag checks. The queue line and inspection tables will also be spaced at least 6-feet apart to maintain proper distancing.



- Face coverings required for guests and Employees
 - All guests and employees will be required to wear a face covering to enter (as long as current order to do so is in place)

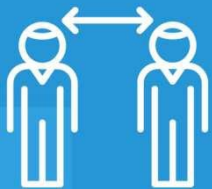


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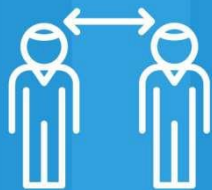
Distancing Protocols



- Daily capacity reduced to ensure adequate distancing
- Social distancing practiced through modified ride loading and building occupancy



- Six-foot minimum distance for all activities including: Queues, bag check inspection tables, ticket booths, park entry, rides, costume characters, restrooms (when possible) and hand wash stations



- Character Meet & Greets modified to maintain distance between the guests and Costume Character
 - Photo Op sets will be modified to maintain six feet of distance

Sanitization and Disinfection Protocols



- Increased hand sanitizer locations throughout park/facility including: attractions, rides, ticket booth windows, park entry points



- Add hand washing or hand sanitizer stations throughout the park to promote guest hygiene and safety

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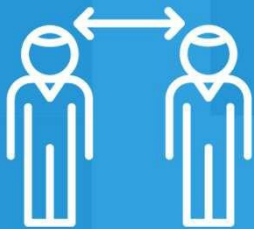
Sanitization and Disinfection Protocols (Cont.)



- Enhanced (no-touch) transaction procedures in place
 - Contactless payment options will be encouraged
 - Reduced cash-only transactions

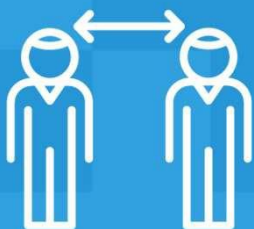


- Monitor and sanitize restrooms
 - Some restrooms will have markers and signage so occupants maintain proper distancing
 - Staff will also be available to frequently sanitize



- Employee common areas
 - Work and break areas for employees will be disinfected frequently and modified to aid in maintaining distancing

Signage & Communications



- Social distancing and clear safety signage and markings throughout the Park
 - Safety guidelines to be clearly posted for guest awareness
- Manage guest flow
 - Implementing unidirectional foot traffic for guest flow as needed

Summary of Key Safety & Sanitization Strategy & Protocols

Signage & Communications (Cont.)



- Distancing markers placed around the property to assist guests in maintaining six-foot minimum distancing



- Signs throughout parking lots, park, attraction site and guest areas establishing important guidelines to follow and maximize guest health and safety

- Enhanced cleaning measures throughout the Parks / Facilities

- Increased sanitation of all high touch points

- Ride vehicles disinfected

- Ride vehicle + touch points will be disinfected
 - Hand sanitizer will be available for guests at every ride
 - No combining of parties to fill seats
 - Staggered seating on each ride



- Implement mandatory health and safety COVID-19 training for all Employees

- All employees will participate in a training course to educate them on how to keep themselves and our guests safe
 - Encourage employees to work from home who are not required to work on site



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Food & Beverage Protocols



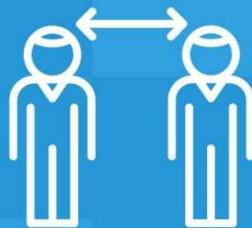
- Contactless or single-use menus
- Premade/ prepackaged food and snacks made available for guest convenience



- Safe delivery method of food orders to prevent unnecessary contact



- Condiment stations closed to limit unnecessary common touchpoints



- Restaurant seating areas modified to maintain six-foot distance guidelines between groups for comfort and safety

- Social distancing markers for dining spaces so guests can comfortably enjoy their meals at a safe distance



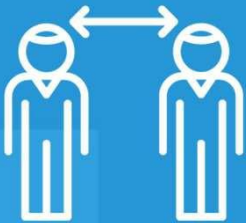
- Plexi shields for cashiering and food stations to reduce close interactions
- Enhanced sanitizing and wipe downs of all surfaces for continued sterilization of common areas

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Water Park Protocols



- limited attraction and guest capacities for mandatory distancing measures
- locker rooms and changing rooms capacities reduced to insure room for social distancing



- Reduced capacity for restrooms (when applicable) to maximize social distancing guidelines



- Social distance markers throughout Water Park, rides, queues and facilities
- Sanitizing stations for easy access at any time